



YOUR COMPANY NAME

**Your full service commercial & residential
remodeling general contractor**

2 PICTURES OF BEST WORK DONE

**Specializing in wind and hail storm damage insurance
recovery and restoration since YEAR**

Fully licensed and Insured

Over # years of experience

(FRONT PAGE)

COPY AND PASTE A COPY OF YOUR LICENSE HERE

COMPANY ADDRESS COMPANY TELE NUMBERS

A 3RSystems, LLC trained Storm Damage Restoration Contractor

YCN OWNER/REP PICTURE

ABOUT COMPANY REP NAME

EXAMPLE...name got his start in the

Additionally, name has # of years of All of that additional experience will never cost you more but it will likely get you more (all) of what your insurance company owes you and get you the best possible storm damage restoration.

Insurance Info

YCN

A **3R**Systems, LLC trained Storm Damage Restoration Contractor

Why Choose YCN?

To whom it may concern,

I utilized the services of YCN following hail damage to our home in CITY in YEAR. The thoroughness and professionalism of YCN.... Those items included new roofing, windows, siding, trim and doors.

Working on our behalf, he sought and we received full insurance approval and full payment for all of the additional items. I would highly recommend YCN and REP NAME to homeowners

REF NAME
CITY, STATE

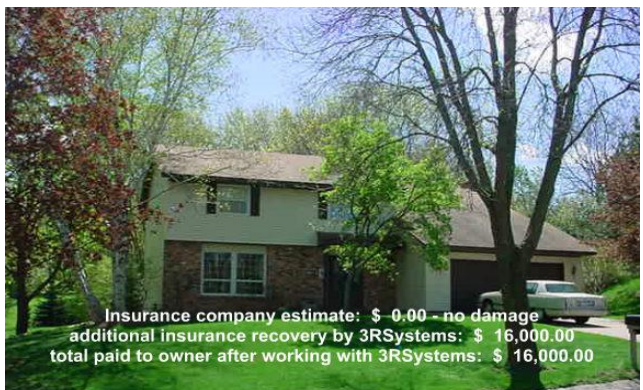
Examples

Name	Insurance estimate	3RS additional recovery	Total paid to owners
Dennis B.	\$ 500	+ \$ 11,500	\$ 12,000
Bob and Debbra F.	\$ 6,500	+ \$ 13,400	\$ 19,900
Peter and Jenny S.	\$ 475	+ \$ 8,100	\$ 8,575
Charles C.	\$ 2,029	+ \$ 8,990	\$ 11,019
Tony B.	\$ 10,000	+ \$ 10,375	\$ 20,375
Kevin C.	\$ 14,000	+ \$ 5,500	\$ 19,500
David and Lori A.	\$ 7,850	+ \$ 30,112	\$ 37,962
Jian H.	\$ 5,950	+ \$ 15,505	\$ 21,455
Mark and Stacy B.	\$ 11,275	+ \$ 9,258	\$ 20,533
Brad and Kelly P.	\$ 8,580	+ \$ 13,535	\$ 22,115
Knute and Joann W.	\$ 2,785	+ \$ 10,821	\$ 13,606
Andrew and Margret B.	\$ 13,062	+ \$ 10,799	\$ 23,861
Zoe K.	\$ 15,500	+ \$ 22,995	\$ 38,495
Tim and Deb T.	\$ 4,676	+ \$ 20,524	\$ 25,200
Dave and Janet W.	\$ 146	+ \$ 24,846	\$ 25,013
Yosef and Renee H.	\$ 25,000	+ \$ 17,500	\$ 42,500
Ed and Dawn O.	\$ 45,600	+ \$ 27,400	\$ 73,000
Kevin L.	\$ 2,000	+ \$ 12,000	\$ 14,000

YCN

A 3RS Systems, LLC trained Storm Damage Restoration Contractor

Insurance recovery examples



A 3RSystems, LLC trained Storm Damage Restoration Contractor

EPA CERTIFIED (optional)

Sample of mandatory EPA lead brochure

See www.epa.gov/lead/pubs/renovation.htm for details



YCN

A **3RS**ystems, LLC trained Storm Damage Restoration Contractor

YCN contingency/agreement/contract – not completed

YOUR COMPANY NAME			
YCN ADDRESS, CONTACT NUMBER(S)			
Licensed and Insured		AGREEMENT/CONTRACT	
		YOUR License #	
Property Owner(s)	Phone #	Alt#	Date
<i>Paid and Happy Customer</i>	<i>555 123-4567</i>	<i>555 123-4568</i>	<i>today's date</i>
Street	City	State	Zip Code
<i>12345 Restored Street</i>	<i>Your City</i>	<i>State</i>	<i>12345</i>
MATERIALS DROP:		DUMPSTER DROP:	
ROOFING			
<input type="checkbox"/> T/O & REMOVE ROOFING AT ___ HOUSE ___ GARAGE ___ OTHER ___			
<input type="checkbox"/> INSTALL FELT, STARTER, ICE AND WATER SHIELD AND FLASHINGS PER CODE			
<input type="checkbox"/> INSTALL ___ yr ___ BRAND ___ STYLE ___ COLOR			
<input type="checkbox"/> RIDGE MATERIAL ___ BRAND ___ STYLE ___ COLOR			
<input type="checkbox"/> RE-FLASH AS NEEDED: ___ FP ___ W/M/V SIDING ___ RESUSE AT BRICK/STUCCO			
<input type="checkbox"/> REPLACE ALL EXISTING PLUMBING BOOT JACKS/STACKS WITH NEW			
<input type="checkbox"/> RE-SET AND RE-SEAL EXISTING FHA B HEATER VENTS AS NEEDED			
<input type="checkbox"/> INSTALL NEW VALLEY: ___ OPEN W/COLOR MATCHED METAL ___ CLOSED/WEAVED			
<input type="checkbox"/> INSTALL NEW DRIP EDGE TO MATCH AS NEEDED IN ___ COLOR			
<input type="checkbox"/> REFLASH # ___ REPLACE # ___ SKYLITES WITH ___			
<input type="checkbox"/> INSTALL # ___ TURBINES INSTALL # ___ TRTL VENTS IN ___ COLOR			
<input type="checkbox"/> EXISTING LEAKS ___ BAD DECKING ___ DENTED, LOOSE GUTTERS ___ OTHER			
<input type="checkbox"/> OTHER/NOTES _____			

SIDING			
<input type="checkbox"/> T/O & REMOVE SIDING AT ___ HOUSE ___ GARAGE ___ OTHER ___			
<input type="checkbox"/> INSTALL ___ BRAND ___ STYLE ___ COLOR			
<input type="checkbox"/> INSTALL NEW SIDING AT ___ HOUSE ___ GARAGE ___ OTHER ___			
<input type="checkbox"/> SIDING MATERIAL: ___ VINYL ___ ALUM ___ STL ___ OTHER ___			
<input type="checkbox"/> INSTALL ___ HOUSE WRAP ___ 1/4 ___ 1/2 ___ 3/4 ___ BACKER BEHIND SIDING			
<input type="checkbox"/> R&R ___ # ___ NEW ___ SAME ALUMINUM GUTTERS IN ___ COLOR			
<input type="checkbox"/> R&R ___ # ___ NEW ___ SAME ALUMINUM SPOUTS IN ___ COLOR			
<input type="checkbox"/> R&R ___ # PR ___ NEW ___ SAME SHUTTERS IN ___ COLOR			
<input type="checkbox"/> R&R ___ # NEW SOFFIT IN ___ COLOR			
<input type="checkbox"/> R&R ___ # NEW ALUMINUM FASCIA/FRIEZE IN ___ COLOR			
<input type="checkbox"/> R&R ___ # NEW ALUMINUM WINDOW TRIMS IN ___ COLOR			
<input type="checkbox"/> R&R ___ # NEW ALUMINUM DOOR TRIMS IN ___ COLOR			
<input type="checkbox"/> INSTALL NEW DRYER/EXHAUST VENTS OR COVERS AND ELECTRICAL/LIGHT BOXES			
<input type="checkbox"/> OTHER/NOTES _____			

ACKNOWLEDGMENTS			
Unless waived by the Company, payment of first insurance check or 50% of TOTAL INITIAL PRICE will be due before start of work. Entire balance due on completion of work including any supplements and/or changes that, when added to TOTAL PRICE, equal ADJUSTED TOTAL less PAID ON APPROVAL. Issuance of warranty(s) and lien waiver(s) will follow after final payment of all money due YCN.			
If insurance company holds back monies for work not done by property owner/insured that property owner/insured agreed to do personally, such action shall have no bearing on any payments due to YCN for work done by them. No verbal contracts agreed to. YCN is not responsible for pre-existing or hidden site conditions, including but not limited to: roof deflections, rotted wood or sidewalls, ceiling cracks, nail pops, broken glass or screens, etc.			
Replacement of warped/rotted roof or sidewall decking charged \$65. Per 4' x 8' sheet - minimum. Company will clean up and haul away all job related debris during restoration and upon completion of work.			
I have read, I understand, and agree to the terms specified in the "WHAT YOU SHOULD KNOW" form, the attached Statutory Warranties, and the above acknowledgments and terms.			
X _____ Date <u> / / </u>			
INS. CO <u> Insured By </u>			
CLAIM # _____			
PAYMENT SCHEDULE			
INITIAL AMOUNT		\$ _____	
PLUS UPGRADES		\$ _____	
- INSURED TO DO		\$ _____	
TOTAL PRICE *		\$ _____	
PAID ON APPROVAL		\$ _____	
BALANCE DUE *		\$ _____	
+ SUPPLEMENTS		\$ _____	
+ CHANGES		\$ _____	
ADJUSTED TOTAL		\$ _____	
<p>(OFFER) TO ENSURE THE ACCURACY OF YOUR INSURANCE CLAIM SETTLEMENT OFFER(S), (COMPANY NAME) WILL AUDIT THE SETTLEMENT OFFER(S) TO MAKE SURE THAT ALL OF THE DAMAGE IS ACCOUNTED FOR. ONCE YOU, YOUR INSURANCE COMPANY AND (COMPANY NAME) AGREE ON A FINAL SETTLEMENT PRICE THAT WILL BE SHOWN ON THE FINAL (COMPANY NAME) APPROVED INSURANCE COMPANY "SCOPE OF LOSS" REPORT WHICH WILL BE SENT TO YOU, (COMPANY NAME) WILL COMPLETE THE REPAIRS AS LISTED IN THAT INSURANCE COMPANY "SCOPE OF LOSS" REPORT AND TRANSFERRED ON TO THIS PROPOSAL/AGREEMENT/CONTRACT (CONSIDERATION) AT THE FINAL AGREED TO SETTLEMENT PRICE PLUS YOUR DEDUCTIBLE. (ACCEPTANCE) YOU AGREE TO THE ABOVE AND YOU AGREE TO ALLOW (COMPANY NAME) TO START THE REPAIRS WITHIN FIVE (5) DAYS OF YOUR RECEIPT OF THE FIRST INSURANCE CHECK AT THE AGREED TO PRICES LISTED IN THIS PROPOSAL/AGREEMENT/CONTRACT PLUS ANY UPGRADES, ADDITIONAL SUPPLEMENTS AND/OR OTHER ITEMS AGREED TO BY YOU AND YOUR INSURANCE COMPANY AND/OR YOU. VERIFIABLE AND LEGITIMATE PROOF OF FULL DENIAL OF YOUR CLAIM ON INSURANCE COMPANY LETTERHEAD SHALL BE SUFFICIENT TO NULLIFY THIS PROPOSAL/AGREEMENT/CONTRACT. ALL OF THE ABOVE TERMS AND CONDITIONS ARE CLEARLY UNDERSTOOD, SATISFACTORY AND ARE HEREBY ACCEPTED.</p>			
X <u> Happier Life Today </u> <u> 6/30/07 </u> X <u> CO Rep </u> <u> 555 612-1222 </u> Property Owner Date Printed Name Contact Number			

YCN Claim file

CLAIM INFORMATION AND INSTRUCTIONS

Write your claims telephone number, date of loss, insurance company name, and insurance policy number below. You will then call your insurance company claims department at the claims telephone number shown below to file your claim.

Claims Telephone # (_____) _____ - _____ Date of Loss ____/____/____

Insurance Company _____ Policy # _____

When the claims representative answers tell them the following:

“Hello, I would like to file a claim for storm (or other) damage to my property.”

Don't be too specific about what damage you believe may have occurred. Simply state that a storm (or other event) occurred and you would like an insurance adjuster to inspect your property for damage.

Important: In order to insure that the insurance company adjuster does not show up unannounced it is your right as the insured to insist on a **firm date** and **time** appointment.

When the insurance company claims representative gives you your claim number, write that number down on the “Claim #” line below. Then, before hanging up, tell the claims representative to have the insurance adjuster call you at least 72 hours in advance with a firm inspection date and time. **Note:** It is important that you and I be at your property when the insurance company adjuster inspects your property for damage. Know that, quite often, insurance adjusters will purposely arrive early or late or arrive announced in order to avoid supervision by me during their inspection. However, when that may be the case, the insurance company will still have to pass my audit of their “scope of loss” damage report and if necessary, they will be asked to conduct a re-inspection of the property if we do not agree with their “scope of loss” report.

When the adjuster calls you to set the meeting date and time, write in the “Adjuster Name”, “Adjuster Telephone #”, “Adjuster Meeting Date”, and “Exact Meeting Time” information in the lines below then call me right away with that information. Please leave a message if I am not in.

Claim # _____

Adjuster Name: _____

Adjuster Telephone # (_____) _____ - _____

Adjuster Meeting Date ____/____/____

Exact Meeting Time _____ : _____ AM ___ PM ___

If you have a mortgage and the damage estimate exceeds a certain dollar amount, your insurance company will probably list your mortgage company as a co-payee on your insurance check(s) and require you to complete “LOSS DRAFT” paperwork. As soon as we are sure your insurance company has agreed there is damage and the dollar amount exceeds the mortgage company's minimum, we will assist you with your mortgage company's “loss draft” process requirements.

NOTE: When you receive your insurance company's “scope of loss” report (describes what they believe is damaged and what they offer to pay you for the repairs), make a copy of the entire report and call me right away to pick it up or fax or email a PDF of the entire report to me at: _____.

Your company address and telephone number



Allied Insurance

Laing.com

St. Michael

05/06

Summary for PAUL

Line Item Total			21,664.46
Matl Sales Tax Reimb	@ 6.500% x	6,942.68	451.27
Subtotal			22,115.73
Replacement Cost Value			22,115.73
Less Depreciation			(3,430.84)
Actual Cash Value			18,684.89
Less Deductible			(1,000.00)
Net Claim			17,684.89
Total Recoverable Depreciation			3,430.84
Net Claim if Depreciation is Recovered			21,115.73

22,115.73



1st insurance company offer - \$8,580.

2nd insurance company offer - \$14,650.

Final price - \$22,115 (by 3RS Certified contractor)

YCN

A 3RS systems, LLC trained Storm Damage Restoration Contractor

YCN contingency/agreement/contract – completed

YOUR COMPANY NAME

YOUR ADDRESS, CONTACT NUMBER(S)

Licensed and Insured

AGREEMENT/CONTRACT

YOUR License #

Property Owner(s) <i>Paid and Happy Customer</i>	Phone # <i>555 123-4567</i>	Alt# <i>555 123-4568</i>	Date <i>today's date</i>
Street <i>12345 Restored Street</i>	City <i>Your City</i>	State	Zip Code <i>12345</i>
MATERIALS DROP: <i>RT SIDE DRIVE UP</i>		DUMPSTER DROP: <i>RT SIDE DRIVE DOWN</i>	

ROOFING

T/O & REMOVE ROOFING AT HOUSE GARAGE OTHER *SHEEN*

INSTALL FELT, STARTER, ICE AND WATER SHIELD AND FLASHINGS PER CODE

INSTALL *30 yr GAF* BRAND *TLINE* STYLE *WITH WOOD* COLOR

RIDGE MATERIAL *GAT* BRAND *TTEX* STYLE *WITH WOOD* COLOR

RE-FLASH AS NEEDED: FP W/MV SIDING RESUSE AT BRICK/STUCCO

REPLACE ALL EXISTING PLUMBING BOOT JACKS/STACKS WITH NEW

RE-SET AND RE-SEAL EXISTING FHA B HEATER VENTS AS NEEDED

INSTALL NEW VALLEY: OPEN W/COLOR MATCHED METAL CLOSED/WEAVED

INSTALL NEW DRIP EDGE TO MATCH AS NEEDED IN *GREY* COLOR

REFRESH # _____ REPLACE # _____ SKYLITES WITH _____

INSTALL # _____ TURBINES INSTALL # *6* TRTL VENTS IN *GREY* COLOR

EXISTING LEAKS BAD DECKING DENTED, LOOSE GUTTERS *DECK* OTHER _____

OTHER/NOTES *TARP + PROTECT DECK + PLANTS*

SIDING

T/O & REMOVE SIDING AT HOUSE GARAGE OTHER _____

INSTALL *BEST* BRAND *D4.5* STYLE *BEIGE* COLOR

INSTALL NEW SIDING AT HOUSE GARAGE OTHER _____

SIDING MATERIAL: VINYL ALUM STL OTHER _____

INSTALL HOUSE WRAP 1/4 1/2 3/4 BACKER BEHIND SIDING

R&R # _____ IF NEW SAME ALUMINUM GUTTERS IN _____ COLOR

R&R # _____ IF NEW SAME ALUMINUM SPOUTS IN _____ COLOR

R&R *4* # PR NEW SAME SHUTTERS IN *BROWN* COLOR

R&R # _____ IF NEW SOFFIT IN _____ COLOR

R&R *210* # NEW ALUMINUM FASCIA/FRIEZE IN *WHITE* COLOR

R&R # _____ IF NEW ALUMINUM WINDOW TRIMS IN _____ COLOR

R&R # _____ IF NEW ALUMINUM DOOR TRIMS IN _____ COLOR

INSTALL NEW DRYER/EXHAUST VENTS OR COVERS AND ELECTRICAL LIGHT BOXES

OTHER/NOTES *REPAIR BRICK DRIP EDGE N/A*
CLEAN + HAUL ALL DEBRIS

Acknowledgments

Unless waived by the Company, payment of first insurance check or 50% of TOTAL INITIAL PRICE will be due before start of work. Entire balance due on completion of work including any supplements and/or changes that, when added to TOTAL PRICE, equal ADJUSTED TOTAL less PAID ON APPROVAL. Issuance of warranty(s) and lien waiver(s) will follow after final payment of all money due.

If insurance company holds back monies for work not done by property owner/insured that property owner/insured agreed to do personally, such action shall have no bearing on any payments due to YOU for work done by them. No verbal contracts agreed to. YOU is not responsible for pre-existing or hidden site conditions, including but not limited to; roof deflections, rotted wood or sidewalls, ceiling cracks, nail pops, broken glass or screens, etc.

Replacement of warped/rotted roof or sidewall decking charged \$65. Per 4' x 8' sheet - minimum. Company will clean up and haul away all job related debris during restoration and upon completion of work.

I have read, I understand, and agree to the terms specified in the "WHAT YOU SHOULD KNOW" form, the attached Statutory Warranties pages and the above acknowledgments and terms.

Re All Date *6/29/07*
INS. CO *Insured By*
CLAIM # *260645TH478*

PAYMENT SCHEDULE

INITIAL AMOUNT	\$22,115.73
PLUS UPGRADES	\$ N/A
- INSURED TO DO	\$ 0
TOTAL PRICE *	\$22,115.73
PAID ON APPROVAL	\$5,000.00
BALANCE DUE *	\$17,115.73
+ SUPPLEMENTS	\$ _____
+ CHANGES	\$ _____
ADJUSTED TOTAL	\$ _____

(OFFER) TO ENSURE THE ACCURACY OF YOUR INSURANCE CLAIM SETTLEMENT OFFER(S), (COMPANY NAME) WILL AUDIT THE SETTLEMENT OFFER(S) TO MAKE SURE THAT ALL OF THE DAMAGE IS ACCOUNTED FOR. ONCE YOU, YOUR INSURANCE COMPANY AND (COMPANY NAME) AGREE ON A FINAL SETTLEMENT PRICE THAT WILL BE SHOWN ON THE FINAL (COMPANY NAME) APPROVED INSURANCE COMPANY "SCOPE OF LOSS" REPORT WHICH WILL BE SENT TO YOU, (COMPANY NAME) WILL COMPLETE THE REPAIRS AS LISTED IN THAT INSURANCE COMPANY "SCOPE OF LOSS" REPORT AND TRANSFERRED ON TO THIS PROPOSAL/AGREEMENT/CONTRACT (CONSIDERATION) AT THE FINAL AGREED TO SETTLEMENT PRICE PLUS YOUR DEDUCTIBLE. (ACCEPTANCE) YOU AGREE TO THE ABOVE AND YOU AGREE TO ALLOW (COMPANY NAME) TO START THE REPAIRS WITHIN FIVE (5) DAYS OF YOUR RECEIPT OF THE FIRST INSURANCE CHECK AT THE AGREED TO PRICES LISTED IN THIS PROPOSAL/AGREEMENT/CONTRACT PLUS ANY UPGRADES, ADDITIONAL SUPPLEMENTS AND/OR OTHER ITEMS AGREED TO BY YOU AND YOUR INSURANCE COMPANY AND/OR YOU. VERIFIABLE AND LEGITIMATE PROOF OF FULL DENIAL OF YOUR CLAIM ON INSURANCE COMPANY LETTERHEAD SHALL BE SUFFICIENT TO NULLIFY THIS PROPOSAL/AGREEMENT/CONTRACT. ALL OF THE ABOVE TERMS AND CONDITIONS ARE CLEARLY UNDERSTOOD, SATISFACTORY AND ARE HEREBY ACCEPTED.

X *Happy Lic Owner* *6/30/07* X *CO Rep* *555 612-1222*
Property Owner Date Printed Name Contact Number

Final Invoice

YOUR COMPANY NAME

FINAL INVOICE

ITEM	\$	AMOUNT	DESCRIPTION
INITIAL CONTRACT TOTAL WITH UPGRADES IF ANY	\$		
INITIAL PAYMENT RECEIVED	\$		
INITIAL TOTAL BALANCE DUE	\$		
ADDITIONS/SUBTRACTIONS	\$		
TOTAL	\$		
OTHER ADJUSTMENTS	\$		
OTHER ADJUSTMENTS	\$		
OTHER ADJUSTMENTS	\$		
TOTAL FINAL BALANCE DUE	\$		

Thank you, we appreciate your business and your referrals to others

Payment is now due in full. Please make all checks payable to YCN

If you have any questions concerning this invoice, contact NAME at TELE NUMBER

Paid in full on _____/_____/_____

Valid only by signature of NAME - NAME X _____

LIEN WAIVER AND RELEASE

STATE OF	
COUNTY OF	

I, NAME, of YCN, being duly sworn, do depose and state that the contract for the work at the address below has been fully performed. In consideration of the payment in full for any and all labor, materials and equipment furnished in connection with the agreement/contract in the amount stated below, YCN indemnifies and agrees to hold harmless the customer named below against any and all suppliers of labor and/or materials and YCN in regards to the work performed on the property named below. Payment to company of the final balance due the company is evidence that you as the customer acknowledge that all of the work has been completed properly and to your complete satisfaction.

Thank you again for your business,

YOUR NAME
President, YOUR COMPANY NAME

PROPERTY OWNER(S)	WORK DONE	PRICE	COMPLETE DATE
ADDRESS	CITY	STATE	ZIP CODE

YOUR COMPANY ADDRESS, TELE NUMBER(S)

YCN

A 3RSsystems, LLC trained Storm Damage Restoration Contractor

YCN COMPANY NAME

Warranty

Five (5) Year Limited Non-Transferable Installation Warranty

YCN hereby states, warrants and guarantees that if all monies due contractor as agreed plus any additional supplemental and/or overhead and profit payments due Company are paid to the Company in full, the labor portion of installing any roofing, siding, gutters and downspouts and other items installed on your property by YCN will be covered by a full five (5) year workmanship warranty from the date of installation. This warranty is limited and non-transferable after one (1) year. Any payments agreed to by the insured that are held back from YCN or not paid to YCN without agreement or approval from/of YCN will be seen as a breach of contract and will void this warranty until the withheld balance owing is paid in full to YCN by the insured/customer/homeowner. We warranty that for a period of five (5) years from the date of installation there will not be any leaks or other defects caused as a result of or from original installation errors of any approved roofing, siding and/or other materials provided and installed by YCN. YCN warrants the roofing, siding and/or other materials to be installed properly and in accordance with all city and state building codes, the specifications approved on the contract and by the product manufacturers.

Within a period of five (5) years, we agree to repair any leaks to the roof, which are deemed to be caused by our workmanship during the initial installation, or any other problems resulting from any error in the initial installation of any other products installed by YCN. Our liability is limited to repairs only. YCN does not warrant any roofing, siding or other installed products/materials. YCN will not be liable or responsible for any interior, exterior or structural damage that might occur from leaks covered under this warranty.

This warranty does not cover any liabilities or damages which have been caused by acts of God or nature, including but not limited to: rain, wind, fire, tornadoes, hurricanes, hail, gale force winds, lightning, earthquakes, foundation shifts, ice dams, snow, nails lifting as a result of expansion and contraction, vandalism or any other action outside of the control of the Company. Excessive wind is Forty (40) mph or higher. This warranty does not cover any leaks or other damages caused by the failure of any materials not replaced at the time of the original installation or where modifications have been made to the roof structure after the installation of the original roof, siding or other products/materials installed by the Company, is completed, or poorly designed roof or siding decking such as where a roof valley has been installed along side of or towards an exterior wall. Insured/owner/customer must make sure that any and all snow and ice are removed and cleared from roofing – particularly in valleys, gutters and roof edges in order for this warranty to remain valid. If a leak is discovered/detected and you do not take or have not taken immediate action to protect the property (interior and exterior) from further damage, (i.e., remove snow and ice or gutter debris that may be blocking the free flow of water through the gutter or removing ice from the gutter or clearing snow and/or ice from the roof area and/or protecting the interior of the building) the warranty will become null and void. Not properly removing ice and snow from roofing – particularly in valleys, gutters and roof edges, before or after a leak is discovered, will nullify this warranty in its entirety. YCN is also not responsible for leaks that happened prior to YCN replacing the roofing, siding or other materials with new. Forensic examination will reveal the approximate age of any “damage” presented to the Company by the insured/customer/homeowner. If it is revealed that the damage presented is prior damage, this warranty will become null and void and the insured/customer/homeowner will be charged a minimum testing and inspection fee in the amount of \$300.00 as a minimum payable upon receipt of invoice.

YCN must be notified immediately by telephone followed by notification in writing detailing any leak or other defect or other problem covered by and under this warranty. YCN will not be held liable or responsible for repairs to the roof, siding or other materials installed by or work performed by any builder, another contractor or the property owner. Failure to notify YCN of leaks, pending work or other problems may void and nullify this warranty. As per the terms and conditions described above, by accepting this warranty you agree to its terms and conditions in whole and in part and also agree to pay to the Company a minimum \$250.00 service charge for any trips for inspections not expressly stated under this warranty or upon finding that any problems experienced by the insured/owner/customer are/were not a result of or due to any errors in installation of the products described in the original contract agreement. Your failure or neglect to maintain the property/building will void and nullify this warranty prior to the completion of its full five (5) year term. All materials are warranted and guaranteed by the manufacturers.

THIS WARRANTY MUST BE PRESENTED ALONG WITH YOUR SIGNED FINAL INVOICE AND LIEN WAIVER AT TIME OF WARRANTY INSPECTION TO BE VALID

YCN ADDRESS, CONTACT NUMBER(S)

A 3RSsystems, LLC trained Storm Damage Restoration Contractor

MORTGAGE COMPANY RELEASE AND AUTHORIZATION

Mortgage Co. _____
Account/Loan # _____
Owner _____
Address _____
City _____
State _____
Zip Code _____
Contact # _____
Property address _____
City _____
State _____
Zip Code _____

Contractor Authorization

The above named owner(s) hereby authorizes the above named mortgage loss draft company to speak to and with my/our contractor and provide my/our contractor with any and all necessary documentation pertinent to this matter without restriction or reservation and in a timely manner.

Owner Signature x _____

Owner Signature x _____

Contractor YCN AND ADDRESS

Contractor Signature x _____

Date ____/____/____

WHAT TO LOOK FOR / CHARGE FOR – Pg 1 of 2

Type of roofing	Make sure you know what is existing
Drip edge	If not there, ins won't pay – offer at cost, cost + 10% or retail
Ridge vent	If not there, offer as upgrade. If there, make sure to charge for new
Decking	Unless damaged by storm, not covered. 1 st 4 x 8 sht free, balance @ \$45 ea
Decking	What is condition under roofing material? Gaps not at code?
Decking	Short sheeted? Ins may have to pay
Second and third stories	Charge for high
Steep roof	Charge for steep
Bath vents	Small or large? Charge accordingly at correct #
Plumb stacks	Account for all & all should be paid for R&R by ins co
Skylight flashing	Always charge for new on ins jobs even if skylight is ok
Skylights	Any dents, must be replaced w/new @ \$695 ea + new flashing
Furnace vents	If at all damaged, may fall and Co2 owners, push for high \$ replace by HVAC
Antennas	Always charge for remove and re-set of full R&R if more damage
Sat dishes	Charge higher + fee for re-sync by sat rep tech
Metal pan/dormers	Should be replaced with new
Permits	As needed
Turbines	Usually damaged – replace with ridge vent or addl turtle/air hawk vents
Valley	What type? Metal? Replace with w/style painted. Under Cal weave? Look
Addl layers?	Lift up the shingles to be sure and charge for addl layer tear off's
Heat caps	Various – similar to furnace vents and similar potential danger
Step flashing	Unless stucco, should be replaced if can be done without inviting new leaks
Dead valley	How to do it right. Charge for re-direct if necessary (prob HO paid)
Difficult access	Be reasonable but charge if a reality
Basketball hoops	If you have to remove and reset or replace w/new, charge on your estimate
Ridge	Always charge for ridge R&R even if 3-tab
Air hawk/turtle vents	Always replace, damaged during t/o. code probably wants addl with new roof
Wood fascia	Check condition and charge if replacement needed b/4 new roof install
Power vents	Maybe, maybe not. Always charge for R&R w/new + electrician charge
Gutter screen	Can job be done w/o removing? Probably not. Chg for R&R w/new or re-set
Cable wires	Need to move them around? Charge for it
Sidewall flash	Such as additional at problem areas
Sat or radio towers	At least a remove and reset charge + possible re-sync charge
Starter shingles/roll	This is additional (not from waste) material
Dump fees	1 for roofing and 1 for siding
Protect pool, spa	Charge for it
Protect siding, decks	Charge
Protect landscape	Charge
Protect gutters	Charge
Protect patio cover	Charge
Protect screens	Charge
A/C comb out	Charge – some new codes require replacement with new A/C unit – inquire
Chimney flashing	Charge appropriately for small and large and do in every case
Diverter(s)	Charge accordingly
Reglets	Charge
Crickets	Charge
3-tab ridge	Charge – this is not from waste materials
Gutter apron/flashing	If damaged or needs to be removed/re-set – charge for it
Awnings	Look and charge as needed
Attic cleanup of debris	Charge
Brick chimney damage	Not likely but has happened to softer bricks hit by hail – chg for full R&R w/new

Adjuster or Engineer Questionnaire/Report

YOU ARE A: ADJUSTER ____ ENGINEER ____

Insured(s) _____ Insurance Company _____

Policy # _____ Insurance Claim # _____

Your Name _____ Home State _____

Are you licensed in this state? Yes ____ No ____ If yes, state license # _____

Are you a structural engineer? Yes ____ No ____ If not, your specialty? _____

Years of experience in your specialty? _____ Trained by _____

Certifications _____

Specific training pertaining to this claim? _____

Have you ever installed/replaced the items you have been assigned to inspect? Yes ____ No ____

Please describe three different scenarios: _____

True name of actual employer _____ # of years ____

Your immediate supervisor _____

Workers comp insurance carrier _____

Workers comp insurance policy # _____

Errors & Omissions (E&O) insurance carrier _____

Errors & Omissions (E&O) policy # _____

Your direct (personal) business telephone number (_____) _____ - _____

Your direct (personal) business email address _____ @ _____

PLEASE INCLUDE YOUR INSPECTION NARRATIVE WITH YOUR REPORT(S) TO INSURED

This Adjuster or Engineer Questionnaire/Report(s) will be made part of the claim record. Completing the report will assist the claimant in achieving a full, fair, and proper insurance claims financial settlement. Please complete, sign, and date below confirming that you have read the questionnaire, then return to the insured policyholder.

Signature: _____ Date: ____/____/____

BE ADVISED THAT INSURANCE FRAUD OCCURS WHEN AN INSURANCE COMPANY, INSURANCE AGENT, INSURANCE ADJUSTER, INSURANCE CLAIMS MANAGER, INSURANCE CLAIMS EXECUTIVE, OR FORENSIC ENGINEER COMMITS A DELIBERATE DECEPTION IN ORDER TO OBTAIN AN ILLEGITIMATE GAIN.

WHAT YOU SHOULD KNOW

Thank you for choosing YCN to assist you with your insurance claim and complete your storm damage restoration. We are confident you will be well pleased with the results. We appreciate your business and the trust that you have placed in us. Your referrals to friends, neighbors and others are also greatly appreciated.

Things to know – Be prepared for the noise – there will be constant pounding and other noise throughout the restoration. Please remove any and all loose items that may fall from wall shelves, walls, cabinets and other areas. Pounding from hammers will cause much vibration that may cause those items to fall. YCN is not responsible for any interior damage or for damage to anything inside the property as a result of the restoration and the associated vibrations. Please keep all children and animals away from the work area. YCN is not responsible for any injuries that could arise. We may need to park a dumpster on your driveway and unload materials there as well. Please note on the agreement where you would like the dumpster and the materials to be dropped – example; “upper right side of driveway”. Your insurance company does not cover pre-existing conditions such as, but not limited to, rotted wood fascia/roof decking, window/door and other trim boards, leaks, poor construction, cracks in walls and/or ceilings, or other problems. YCN is also not responsible for ceiling, wall, or other nails that may come loose inside the property during the restoration process. Dry rot and/or termite damaged wood is also not covered by the insurance company scope of loss. If these or similar conditions such as those mentioned above are found, the conditions that would hinder the progress towards completion of the project must be repaired and/or replaced at an additional cost to you so as not to delay the progress of your restoration.

Hidden site conditions – We have found that some plumbing, electrical, heating, and A/C companies and builders and remodelers will install their wiring and/or tubing in areas that expose them to damage and may cause them to be damaged during the restoration process. YCN is not responsible for any damage to those items if the company that installed those items did not properly install and/or protect them from potential damage. Please keep in mind that YCN is restoring your property according to the insurance company scope of loss and your agreed to upgrades (if any). We can only replace those items that the insurance company and you have agreed to replace. Any “extras” that you request that have not been awarded by, approved by, or paid for by your insurance company according to their insurance scope of loss will be considered as “upgrades” and will be charged accordingly. YCN will only perform those repairs that are written/listed on the contract. There are no verbal agreements between us; therefore, no work will be done from verbal agreements.

Payment process – Please submit your first insurance check or 50% of the TOTAL PRICE to your consultant on the day the agreement/contract is completed. YCN will submit additional supplements (when needed) to the insurance company for additional items they may have missed. These supplements (if any) which will be paid by the insurance company will increase the total cost of the restoration and will be added to the final balance due on completion of the restoration. YCN will submit a final depreciation invoice along with additional supplements (if any) to the insurance company which, on completion of the restoration project, will be sent to you. Upon receipt of the additional funds, you will endorse the check(s) as payable to YCN.

NOTICE: YCN is not responsible for any pre-existing conditions including but not limited to: Driveway/sidewalk cracks or indentations, oil spots, broken windows/torn screens, interior damage, stains, leaks, loose or damaged roofing, gutters, windows, gutters/spouts, doors, siding and/or soffits, fascia’s, roof/siding/window leaks, window trim, glass, patio covers and furniture, lighting, skylights, pools/spas, chimneys, flat roofing, roof decking, vehicles, etc. YCN has the right to order excess materials that will not be charged above the agreed upon total price. All excess materials belong to and will remain the property of the company. Excess materials withheld from the company will be billed to the person in possession of those excess materials. Wood/sidewall repair - \$150.00 per hour + materials - \$225.00 minimum. Window/door installation - \$295.00 minimum each – roof repair/re-decking - \$99.00 minimum per 8’ x 4’ sheet after first 8’ x 4’ sheet. All final balances due on completion.

Thank You,

YOUR COMPANY NAME

Acknowledgement x _____ x _____ / _____ / _____

YCN ADDRESS AND TELE NUMBER |

|

YOUR COMPANY NAME

FINAL INVOICE

ITEM	\$	AMOUNT	DESCRIPTION
INITIAL CONTRACT TOTAL WITH UPGRADES IF ANY	\$		
INITIAL PAYMENT RECEIVED	\$		
INITIAL TOTAL BALANCE DUE	\$		
ADDITIONS/SUBTRACTIONS	\$		
TOTAL	\$		
OTHER ADJUSTMENTS	\$		
OTHER ADJUSTMENTS	\$		
OTHER ADJUSTMENTS	\$		
TOTAL FINAL BALANCE DUE	\$		

Thank you, we appreciate your business and your referrals to others

Payment is now due in full. Please make all checks payable to YCN

If you have any questions concerning this invoice, contact NAME at TELE NUMBER

Paid in full on ____/____/____

Valid only by signature of NAME - NAME X _____

LIEN WAIVER AND RELEASE

STATE OF	
COUNTY OF	

I, NAME, of YCN, being duly sworn, do depose and state that the contract for the work at the address below has been fully performed. In consideration of the payment in full for any and all labor, materials and equipment furnished in connection with the agreement/contract in the amount stated below, YCN indemnifies and agrees to hold harmless the customer named below against any and all suppliers of labor and/or materials and YCN in regards to the work performed on the property named below. Payment to company of the final balance due the company is evidence that you as the customer acknowledge that all of the work has been completed properly and to your complete satisfaction.

Thank you again for your business,

YOUR NAME
President, YOUR COMPANY NAME

PROPERTY OWNER(S)	WORK DONE	PRICE	COMPLETE DATE
ADDRESS	CITY	STATE	ZIP CODE

YCN
TELE NUMBER(S)

|YOUR COMPANY NAME

of years (#) Year Limited Non-Transferable Installation Warranty

YCN hereby states, warrants and guarantees that if all monies due contractor as agreed plus any additional supplemental and/or overhead and profit payments due Company are paid to the Company in full, the labor portion of installing any roofing, siding, gutters and downspouts and other items installed on your property by YCN will be covered by a full five (5) year workmanship warranty from the date of installation. This warranty is limited and non-transferable after one (1) year. Any payments agreed to by the insured that are held back from YCN or not paid to YCN without agreement or approval from/of YCN will be seen as a breach of contract and will void this warranty until the withheld balance owing is paid in full to YCN by the insured/customer/homeowner. We warranty that for a period of five (5) years from the date of installation there will not be any leaks or other defects caused as a result of or from original installation errors of any approved roofing, siding and/or other materials provided and installed by YCN. YCN warrants the roofing, siding and/or other materials to be installed properly and in accordance with all city and state building codes, the specifications approved on the contract and by the product manufacturers.

Within a period of five (5) years, we agree to repair any leaks to the roof, which are deemed to be caused by our workmanship during the initial installation, or any other problems resulting from any error in the initial installation of any other products installed by YCN. Our liability is limited to repairs only. YCN does not warrant any roofing, siding or other installed products/materials. YCN will not be liable or responsible for any interior, exterior or structural damage that might occur from leaks covered under this warranty.

This warranty does not cover any liabilities or damages which have been caused by acts of God or nature, including but not limited to: rain, wind, fire, tornadoes, hurricanes, hail, gale force winds, lightning, earthquakes, foundation shifts, ice dams, snow, nails lifting as a result of expansion and contraction, vandalism or any other action outside of the control of the Company. Excessive wind is Forty (40) mph or higher. This warranty does not cover any leaks or other damages caused by the failure of any materials not replaced at the time of the original installation or where modifications have been made to the roof structure after the installation of the original roof, siding or other products/materials installed by the Company, is completed, or poorly designed roof or siding decking such as where a roof valley has been installed along side of or towards an exterior wall. Insured/owner/customer must make sure that any and all snow and ice are removed and cleared from roofing – particularly in valleys, gutters and roof edges in order for this warranty to remain valid. If a leak is discovered/detected and you do not take or have not taken immediate action to protect the property (interior and exterior) from further damage, (i.e., remove snow and ice or gutter debris that may be blocking the free flow of water through the gutter or removing ice from the gutter or clearing snow and/or ice from the roof area and/or protecting the interior of the building) the warranty will become null and void. Not properly removing ice and snow from roofing – particularly in valleys, gutters and roof edges, before or after a leak is discovered, will nullify this warranty in its entirety. YCN is also not responsible for leaks that happened prior to YCN replacing the roofing, siding or other materials with new. Forensic examination will reveal the approximate age of any “damage” presented to the Company by the insured/customer/homeowner. If it is revealed that the damage presented is prior damage, this warranty will become null and void and the insured/customer/homeowner will be charged a minimum testing and inspection fee in the amount of \$300.00 as a minimum payable upon receipt of invoice.

YCN must be notified immediately by telephone followed by notification in writing detailing any leak or other defect or other problem covered by and under this warranty. YCN will not be held liable or responsible for repairs to the roof, siding or other materials installed by or work performed by any builder, another contractor or the property owner. Failure to notify YCN of leaks, pending work or other problems may void and nullify this warranty. As per the terms and conditions described above, by accepting this warranty you agree to its terms and conditions in whole and in part and also agree to pay to the Company a minimum \$250.00 service charge for any trips for inspections not expressly stated under this warranty or upon finding that any problems experienced by the insured/owner/customer are/were not a result of or due to any errors in installation of the products described in the original contract agreement. Your failure or neglect to maintain the property/building will void and nullify this warranty prior to the completion of its full five (5) year term. All materials are warranted and guaranteed by the manufacturers.

THIS WARRANTY MUST BE PRESENTED ALONG WITH YOUR SIGNED FINAL INVOICE AND LIEN WAIVER AT TIME OF WARRANTY INSPECTION TO BE VALID

ADDRESS, CONTACT NUMBER(S) |

A 3RSystems, LLC trained Storm Damage Restoration Contractor

PRODUCT WARRANTIES

ROOFING SIDING GUTTERS WINDOWS/DOOR TRIM INTERIOR